

Governance
Policy Document

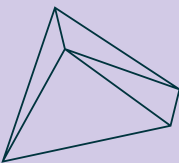
Responsible Design



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This document outlines Chapman Taylor's Governance strategy and commitment to delivering meaningful, ethical, and transparent outcomes. Our governance initiatives encompass a broad range of actions, focusing on robust leadership, accountability, and sound decision-making across all areas of our operations.

MISSION STATEMENT

Having committed to embedding robust governance principles at the heart of our practice, Chapman Taylor is now focusing on ensuring our business activities are underpinned by transparency, accountability, and ethical leadership. We are actively reviewing all aspects of our operations to align with our governance objectives, emphasizing integrity, compliance, and responsible decision-making across all areas of our business.

We are dedicated to building partnerships with organisations that share our values and implementing practices that reinforce strong corporate governance, effective risk management, and ethical accountability. By adopting a Responsible Governance approach to our operations and decision-making processes, we aim to create systems and strategies that promote trust, resilience, and long-term value.

Through our commitment to governance excellence, we strive to ensure that our work upholds the highest standards of integrity, strengthens stakeholder confidence, and supports responsible business practices. In everything we do, our goal is to create enduring value for the people, communities, and industries we serve.

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31st July 2025

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We are a global practice of award winning Architects, Masterplanners and Interior Designers.

With experience in every major industry sector, we specialise in Residential, Retail, Leisure, Transportation, Hospitality and Workplace design.

We are able to blend these uses into vibrant mixed-use environments for people to enjoy.

Established in London in 1959, we have long-standing relationships with many of the world's leading developers, contractors, consultants, investors and brands.

Clients benefit from the breadth of our pooled knowledge and creative expertise across design studios in Asia, Europe and the Middle East.

Designing for the wellbeing of people, places and the planet.

Our Values



CREATIVE

Our creative design approach enables us to produce outstanding projects that stand the test of time. Successful places and buildings result from fostering creative talent in all our studios, and by encouraging a collaborative culture and cross-fertilisation of design ideas and expertise.



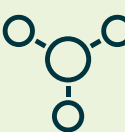
RESPONSIBLE

Beyond environmental sustainability, we take into account the wider socio-economic implications of all our projects, including the effect on the physical and mental wellbeing of those who inhabit and use the spaces we create. We describe this approach as 'Responsible Design'.



COLLABORATIVE

Our design studios across Asia, Europe and the Middle East work collaboratively and are able to draw on a wealth of complementary design expertise to ensure the best possible design solutions. Our diverse mix of nationalities and cultural understanding provides a unique base from which to develop and deliver high quality bespoke design solutions.



CLIENT-FOCUSED

Chapman Taylor's design approach is to listen to and understand each client's aspirations and visions. Good design results from exceptional team-work and strong leadership. To deliver this, we recognise the need to nurture client relationships to ensure that each bespoke design project is based on an in-depth understanding of our client's vision, brief, local culture and investment aspirations.

We design award-winning, creative and successful buildings and spaces.

Operating from 13 regional design studios across Asia, Europe and the Middle East, we have designed ground-breaking projects in over 100 countries.

● Our Studios

- London est. 1959
- Abu Dhabi est. 2015
- Bangkok est. 2011
- Beijing est. 2022
- Bristol est. 2012
- Brussels est. 1993
- Dubai est. 2015
- Düsseldorf est. 1997
- Madrid est. 2000
- Manchester est. 2000
- Prague est. 1998
- Shanghai est. 2008
- Warsaw est. 1999

● Countries We Work In

- | | | | | | |
|-------------------|----------------|------------|-------------|------------------|----------------|
| Albania | China | Hong Kong | Lithuania | Peru | Switzerland |
| Algeria | Colombia | Hungary | Luxembourg | Philippines | Syria |
| Angola | Côte d'Ivoire | Iceland | Macedonia | Poland | Tanzania |
| Antigua & Barbuda | Croatia | India | Malaysia | Portugal | Thailand |
| Argentina | Cyprus | Indonesia | Maldives | Qatar | Tunisia |
| Austria | Czech Republic | Iran | Malta | Romania | Turkey |
| Australia | Dominican Rep. | Iraq | Mexico | St Kitts & Nevis | Ukraine |
| Azerbaijan | Egypt | Ireland | Moldova | Saudi Arabia | UAE |
| Bahrain | Ecuador | Israel | Morocco | Serbia | United Kingdom |
| Belgium | Estonia | Italy | Montenegro | Seychelles | Uzbekistan |
| Bolivia | Ethiopia | Jordan | Myanmar | Singapore | USA |
| Bosnia | Finland | Kazakhstan | Netherlands | Slovakia | Vietnam |
| Brazil | France | Kenya | Nigeria | Slovenia | Yemen |
| Brunei | Georgia | Kyrgyzstan | Norway | South Korea | |
| Bulgaria | Germany | Latvia | Oman | Spain | |
| Cameroon | Ghana | Lebanon | Pakistan | Sri Lanka | |
| CAR | Greece | Libya | Panama | Sweden | |


3000+
Projects


100+
Countries


300+
Awards


13
Locations


45+
Nationalities


35+
Languages

With over 60 years of design experience, we provide world class expertise across the following industry sectors:



Masterplanning



Hospitality



Residential



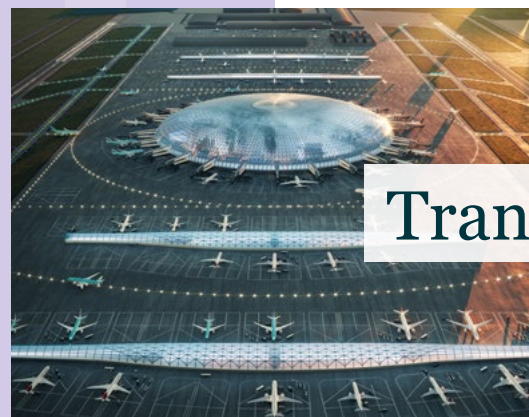
Leisure



Mixed-use



Retail



Transportation



Workplace



05 ENVIRONMENTAL

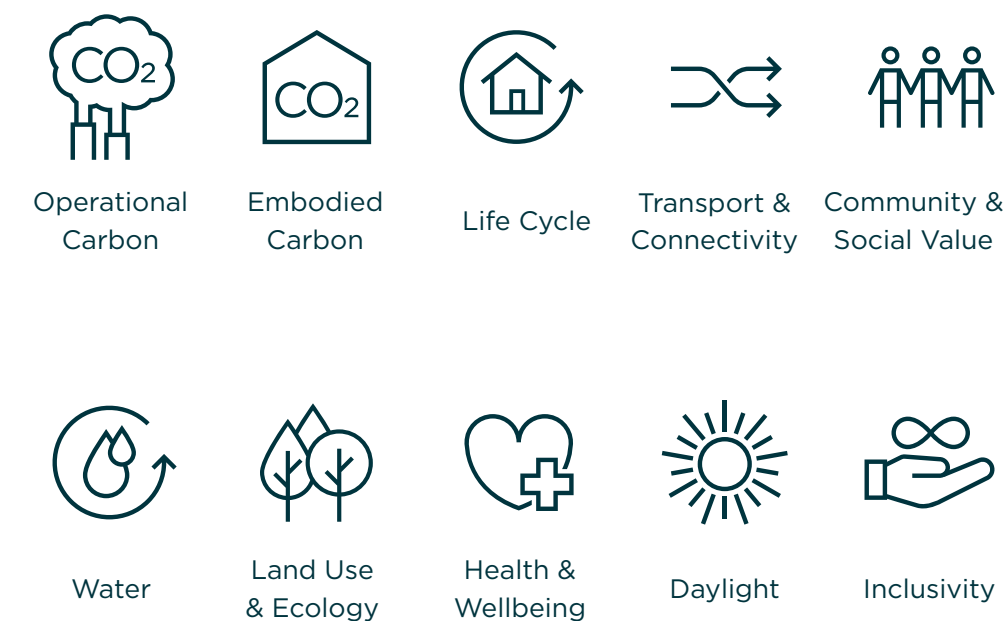
UN Sustainable Development Goals and RIBA Sustainable Outcomes.

The structure of our core Responsible Design Principles is based on the 17 UN Sustainable Development Goals distilled down into the 9 RIBA Sustainable Outcomes that all buildings contribute to. As a practice, this forms our 8 Responsible Design core considerations outlined below.

Our core Responsible Design Principles are based on the UN Sustainable Development Goals.



As a practice, this forms our Responsible Design Core Considerations:



At Chapman Taylor, **Environmental, Social, and Governance (ESG)** forms the foundation of our commitment to corporate social responsibility and sustainable development.

As a leading design practice, we recognise the need to align our operations with ESG principles to create a lasting positive impact on the world and align with our clients' values.

E

ENVIRONMENTAL

At Chapman Taylor, we track key performance indicators (KPIs) in areas such as carbon emissions, lifecycle management, water usage, and biodiversity.

Our commitment spans beyond individual projects to include our studios, ensuring we actively reduce our environmental footprint while upholding our clients' expectations for sustainable design.

S

SOCIAL

Social responsibility is central to our design philosophy and our internal culture.

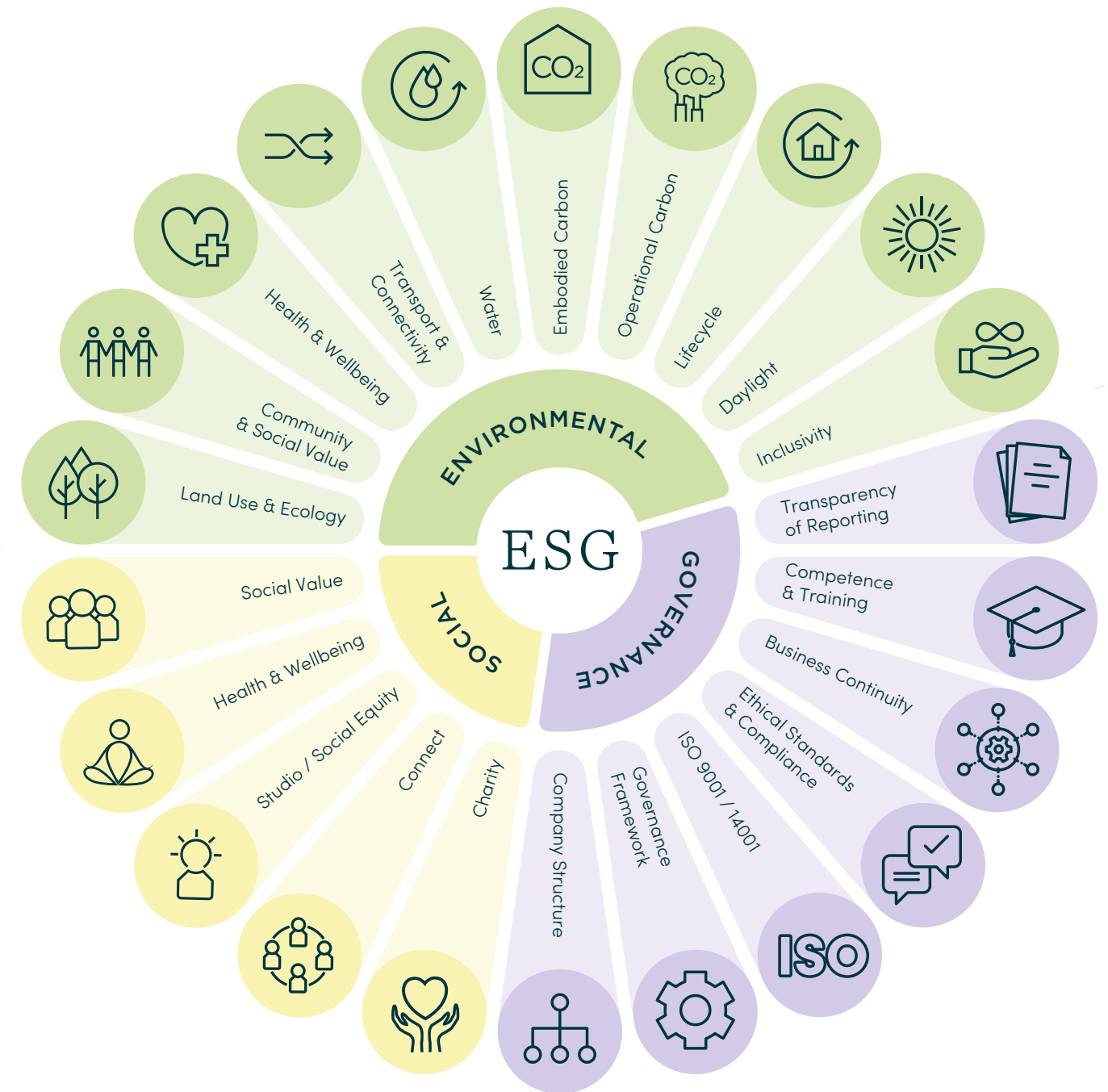
At Chapman Taylor, we aim to foster a more inclusive workplace and contribute to building a better world through thoughtful, socially responsible design and practices.

G

GOVERNANCE

Governance underpins everything we do at Chapman Taylor. It ensures we operate with transparency, implement robust processes, and uphold the structures needed to deliver on our ESG commitments.

Strong governance drives the social values we promote and ultimately supports the environmental outcomes we strive to achieve.



At the heart of our work is designing for the wellbeing of **people, places and the planet.**

We take a 'Responsible Design' approach to our projects, considering not just climate change issues, but also the social, economic and ethical dimensions, based on the UN Sustainable Development Goals and principles of exemplary placemaking.

As custodians of the environment for future generations, we work with our clients to help them achieve their Environmental, Social and Governance (ESG) commitments, whilst optimising the returns on their investments.

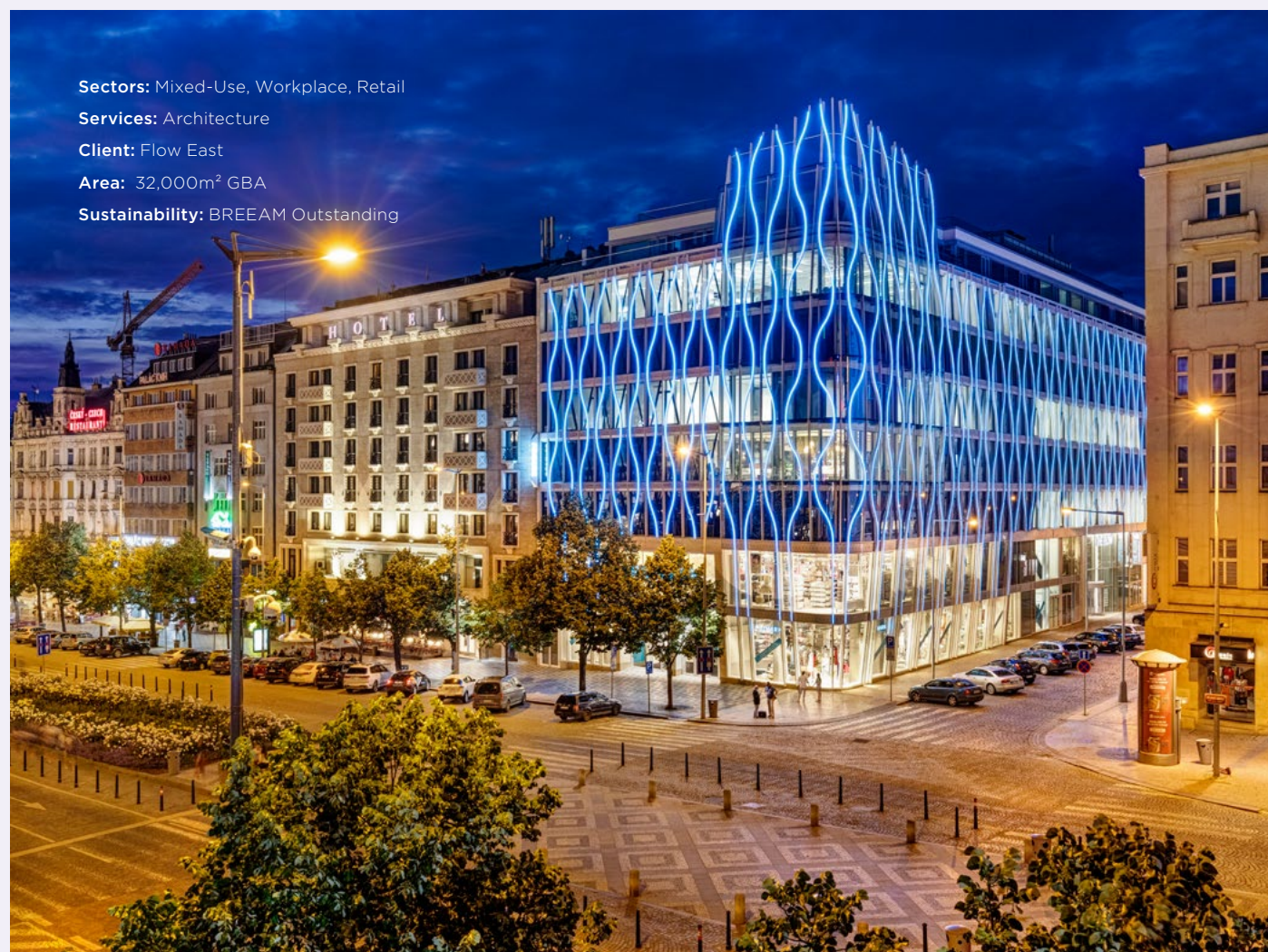
As a practice we work across our studios to minimise the impact of our business on the environment. We have been undertaking our Carbon Footprint Assessment annually since 2019 and are establishing targets to help us meet our carbon reduction commitment to achieve Net Zero Emissions by 2050 and for these efforts to be verified by the Science Based Targets initiative.



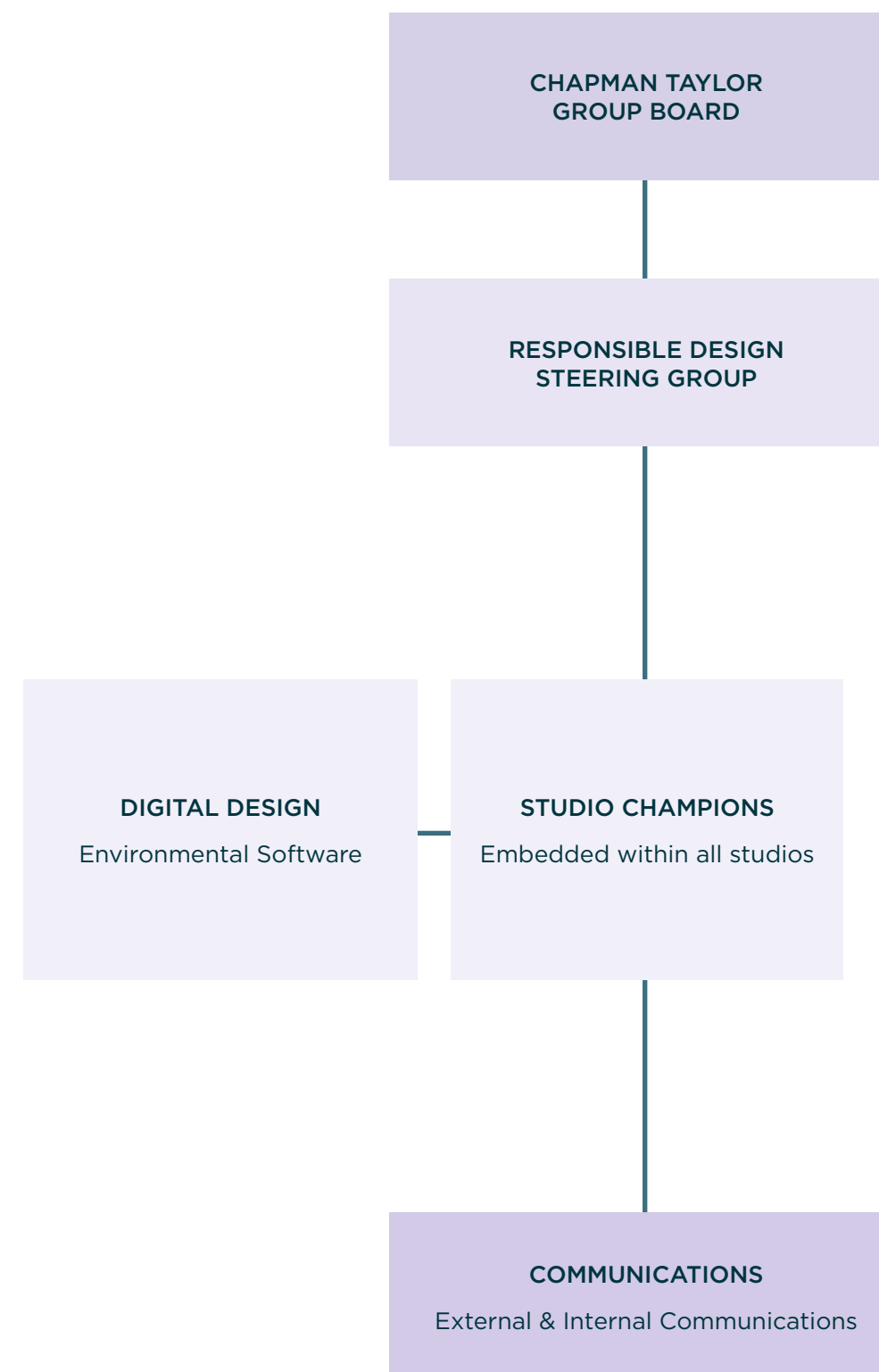
USCE Tower Two
Belgrade, Serbia

Our Responsible Design Management Structure

allows for delegation of authority and provides the appropriate resources to implement, maintain and improve on our studio environmental aspects.



Responsible Design Management Structure



Chapman Taylor's Approach

We take a “Responsible Governance” approach, embedding ethical, transparent, and accountable practices in every phase of our work. Rooted in principles of integrity and the UN Sustainable Development Goals, we ensure our projects and operations are guided by fairness, compliance, and long-term viability.

Responsible Governance goes beyond regulations, focusing on economic resilience, stakeholder trust, and ethical impacts. This approach is integral to our operations, fostering trust and transparency while maximizing client investments.

By creating robust, adaptable frameworks, we deliver resilient projects aligned with stakeholder needs. We embrace governance as a foundation for success, ensuring compliance, ethical decision-making, and enduring value for all involved.

Our mission is to exceed client expectations, delivering commercially viable, ethically managed environments through strong governance principles that build trust and create lasting value.

Smart City technology and
Sponge City solutions in
rapidly developing Xiong'an.

Policy

This policy ensures compliance with **ISO 9001:2015** Quality Management System (QMS) and **ISO 14001:2015** Environmental Management System (EMS) standards, alongside relevant legal and industry frameworks. It is regularly reviewed by the Chapman Taylor UK Board to ensure its relevance and effectiveness.

Our Governance, QMS, and EMS Policy reflects our commitment to ethical, transparent, and accountable practices, prioritising quality, environmental responsibility, and continuous improvement. Key principles include:

Understanding Context and Stakeholders:

- Define the context of our operations, considering factors that impact governance, quality, and environmental outcomes.
- Identify and integrate the needs of stakeholders into our governance and management systems.

Ensuring Compliance and Standards:

- Fulfill legal, regulatory, and ISO standards for quality and environmental management.
- Set measurable objectives to monitor and enhance governance, quality, and environmental performance.

Environmental Stewardship:

- Apply approaches to governance and management, addressing potential challenges and opportunities.
- Commit to environmental protection, pollution prevention, and sustainable resource use.

Continuous Improvement:

- Monitor, evaluate, and take corrective action to enhance governance, quality, and environmental systems.
- Maintain best practices and align performance with defined objectives.

Support and Training:

Provide employees with the necessary resources and training to implement governance, QMS, and EMS principles effectively.

The world’s first BREEAM sustainable community.

Sectors: Masterplanning, Mixed Use, Residential, Workplace, Hospitality
Services: Architecture, Interiors
Client: Peel Media Ltd / L&G Capital
Area: 15-hectare overall site / 130,000m² GBA
Sustainability: 15-hectare overall site / 130,000m² GBA



At Chapman Taylor, we believe ESG could be reframed as G-S-E, as effective governance provides the foundation for enabling the right cultural values and achieving meaningful social and environmental goals.

By embedding these principles into our practice, we aim to lead by example in creating sustainable and responsible design solutions.

In support of our ESG policy, we have developed individual policy documents that specifically address the Environmental, Social, and Governance aspects.

These documents provide clear guidelines and strategies, ensuring a focused and comprehensive approach to meeting our commitments in each area. Together, they form a cohesive framework that drives our efforts towards sustainability, inclusivity, and ethical excellence in every aspect of our work.



The following documents serve as supporting materials for Chapman Taylor’s Governance Policy, outlining the procedures and frameworks that guide our commitment to ethical, transparent, and accountable business practices. Together, these documents detail the processes, compliance measures, and management systems that underpin our governance structure, ensuring alignment with ISO 9001:2015 Quality Management System and ISO 14001:2015 Environmental Management System standards. These materials collectively reflect our dedication to maintaining high standards of integrity, regulatory compliance, and continuous improvement across all aspects of our operations.

All documents available on request

Chapman Taylor Governance Documents

- Anti Corruption and bribery Policy
- Apprenticeships with Chapman taylor
- ARB – The architects Code
- Building information Modelling Policy
- Business Continuity Plan UK Studios
- Corporate & Social Responsibility statement
- CT Remote Working Guide
- Designers Capability Statement
- Email and Electronic Communication Policy
- Equality & Diversity Policy
- Ethical Policy
- GDPR Policy
- Health and Safety Policy Statement
- IT Security Policy
- Management meeting
- Modern Slavery Policy
- Procedures for redundancies
- Quality Manual
- Quality Policy Statement
- Responsible Design Claims Policy
- RIBA: Code of Practice
- RIBA: Code of Professional Conduct
- Safety Code No.1 – Practice organisation and responsibilities
- Safety Code No.2 – Project Design and Construction
- Safety Code No.3 – Site Visits
- Safety Code No. 4 – Miscellaneous Procedures
- Safety Code No.5 – Fire Precautions
- Training Policy
- Responsible Travel Policy
- Training Policy
- Work Experience Policy
- Smart Working Policy
- EMS Policy
- EMS manual
- Climate Compliance Obligation

At Chapman Taylor, governance lies at the heart of our approach, providing the foundation for **creating lasting value, upholding ethical standards, and enabling meaningful outcomes.**

Transparency, accountability, and integrity guide everything we do, ensuring that our operations and projects are underpinned by a robust framework.

We believe governance is more than compliance—it is a philosophy shaping every decision. By embedding strong governance principles into our practice, we ensure our designs and strategies contribute to a sustainable, inclusive, and ethical future.

Our commitment goes beyond policies, driving responsible decision-making and fostering trust. Through ethical practices and accountable operations, we aim to create enduring partnerships, resilient communities, and meaningful impact for generations to come.



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